Release notes 4.79.1

Perfect Gym Manager

New Member Profile - update

In the previous version, we announced the introduction of a new member profile. We released it first for a group of our clients to gather feedback and make improvements. From this version, every client can test the new member profile interface by switching after they log in to the system.
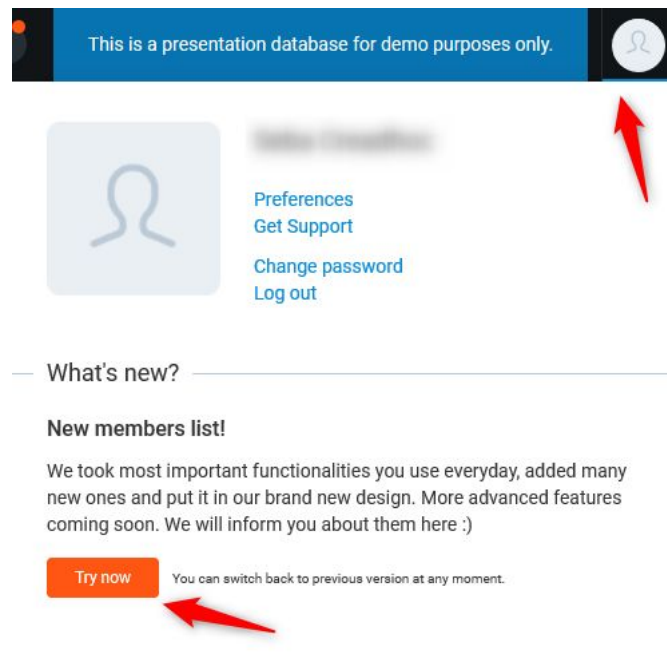
New Member Profile - Contact transactions

We've improved the contract transactions view. From now on, you can see advanced details of your member's contract transactions, such as their status or associated settlements. Also, you will be able to edit, remove, or settle the transactions.
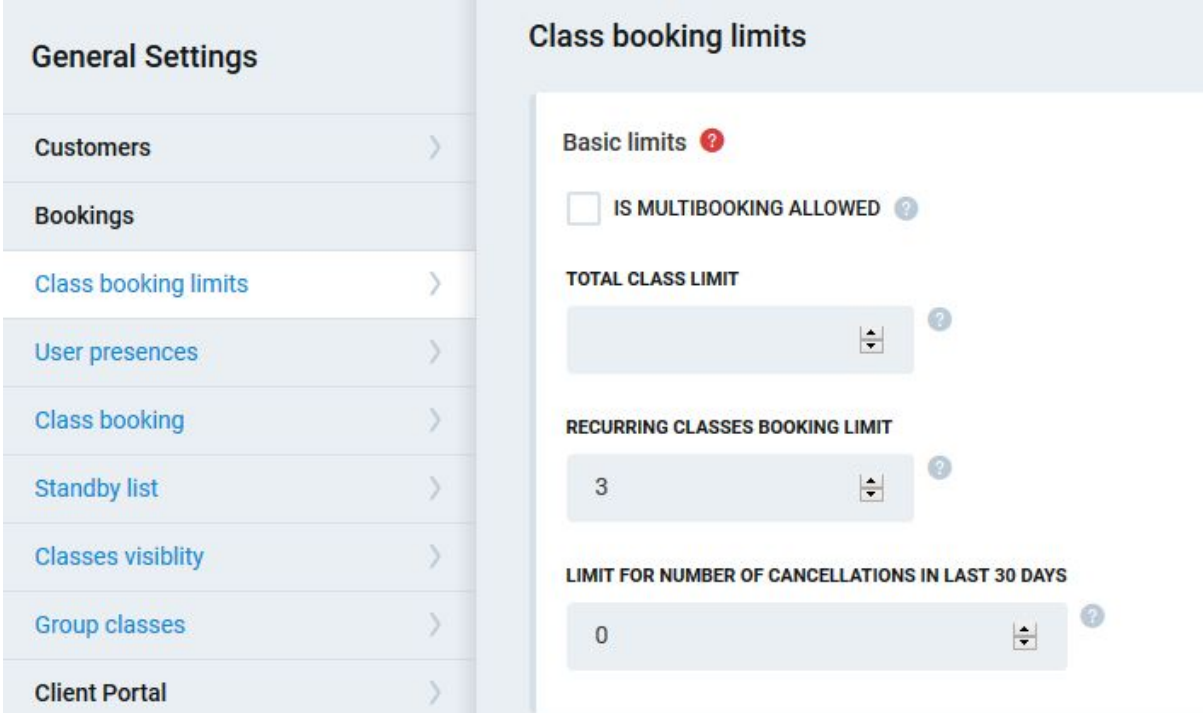
New Member Profile - Custom lists

One of the features available within New Member's Profile is the option to create custom lists of your club's customers. Once you set up filters and visible columns, you will be able to create a view of your customers suited to your needs.

Settings screen

We have introduced a new settings screen to give employees with admin rights the ability to change configuration easily. This screen will be extended in next releases and will replace

existing pages for system configuration. You will find a new settings screen in top right corner under the System Settings tab.

Capacity limit

Due to COVID-19, you are now able to set up a capacity limit for Club Zone that will be respected by Access Server application for doors, turnstiles, and POS. This capacity limit will also be visible to your members via Mobile App and Client Portal.

Facility booking - recurring payments in POS

Using the POS application, you will be able to create recurring facility bookings for your customers. Previously, this feature was only available in PGM.

Facility booking - booking screen

To speed up the facility booking process, we've improved the UI of the booking screen available on the facility calendar. From now on, you will be notified about any possible conflicts, lack of space, or inability to place a booking immediately after you perform an action.

Facility booking - batch booking cancellation

If a club needs to close certain zone for technical maintenance, they can now easily cancel all bookings in one go

Facility booking - multi-purpose zones

Let's say one specific area of your gym can be rented as a tennis court, two badminton courts, or four table tennis tables. Right now, with proper configurations within our zones module, you can create relationships between zones, so that when one type of zone is booked, the other may be blocked. More in-depth details may be found in here: http://dev.kb.perfectgym.com/fundamentals/pgm/classes/how-do-divide-zones-pgm

Facility booking debit payments in PGM

Before this change was introduced, in order to make a successful facility booking, the selected user had to have a product in their account. Now, you will be able to place a facility booking even if the user doesn't have the required product on his account. Product will be added to his account on debt.

# Perfect Gym Go 2 - Mobile App

Online class streaming

Clubs can stream their online classes from Youtube or other streaming platforms via the Client Portal and the Mobile app.
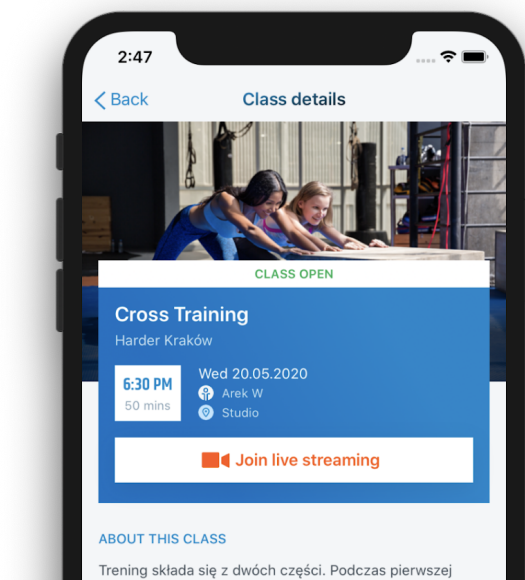
People in the club (incl. limit of people in the club)

App users can see how many active members are in the club at any time.

In response to COVID-19 and social distancing restrictions, clubs can now set capacity limits for people allowed in the club at any given time. These limits are visible in the mobile app together with the current club occupancy.
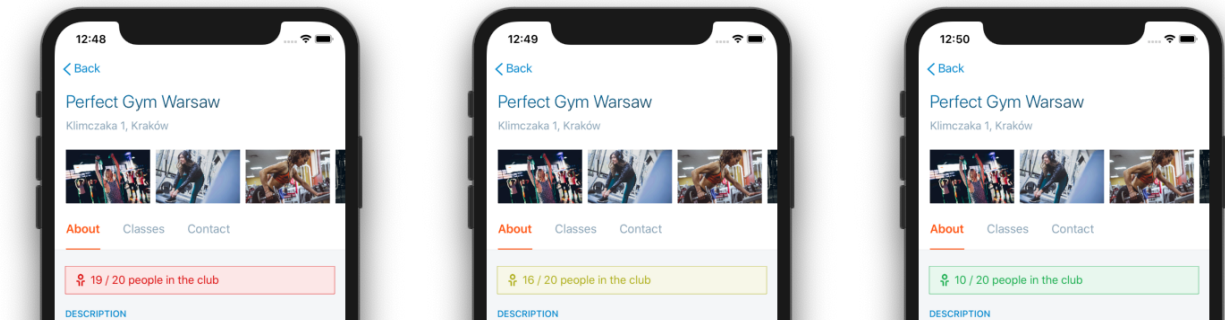
Position on the waiting list

People who signed up for a waiting list can see their position. This allows them to estimate the likelihood of booking the class.

Home club pinned to the dashboard

App users can take advantage of a useful shortcut to their home club when they pin it to their dashboard. This will allow members to have easy access to information like opening hours and number of people in the club.
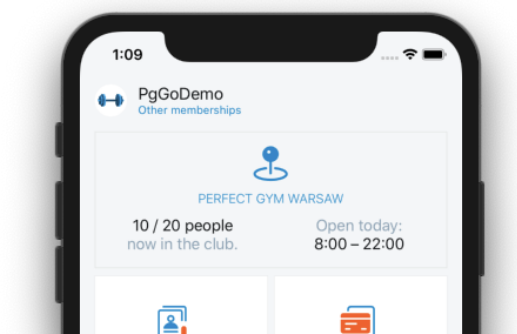
Manual Push Notifications

Clubs can finally send mass ad hoc push notifications to all mobile app users using the Newsletter module in Perfect Gym Manager!

Self-care

Improved Submit a Case form

If you want to submit a case to our Support Department, you will now have an improved experience with a new view of all cases you have submitted to us. You will also have a new wizard for case creation, which helps us to solve your issues quicker. You will find self-care in the top right corner of Perfect Gym Manager.

Client Portal

Online class streaming

Clubs can stream their online classes from Youtube or other streaming platforms via the Client Portal.

People in the club (incl. limit of people in the club)

Client Portal now allows your members to see how many active members are in the club at any time.

In response to COVID-19 and social distancing restrictions, clubs can now set capacity limits for people allowed in the club at any given time. These limits are visible in the client portal together with the current club occupancy.
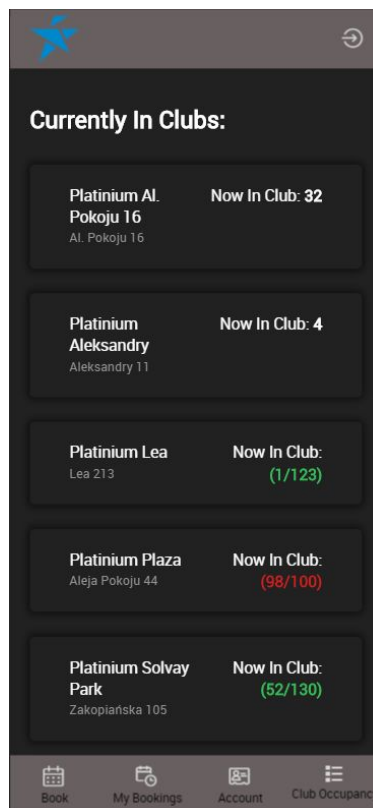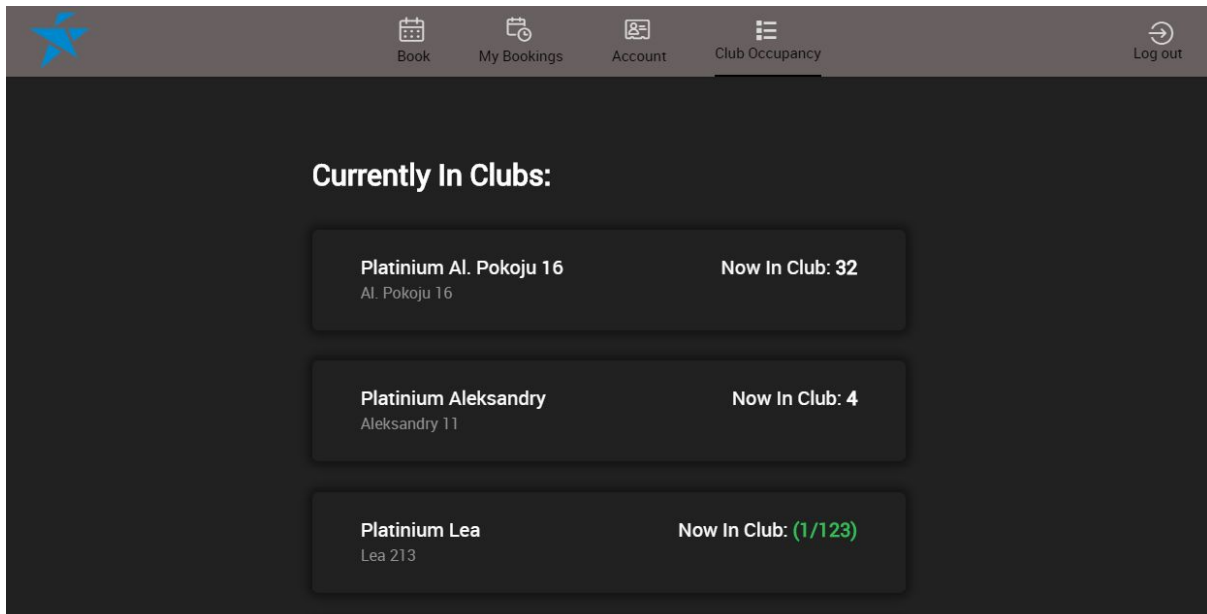
Position on the waiting list

People who signed up for a waiting list can see their position. This allows them to estimate the likelihood of booking the class.

Reserved classes

Next 7 days
[Add to my calendar]

08:00	THURSDAY 11.06.2020	ABS ⌂ Platinium Aleksandry / Klub	⏰ There are available information for waiting list	LP YOU	Manage bookings
15:00	THURSDAY 11.06.2020	ABS ⌂ Platinium Aleksandry / Klub	⏰ Position on waiting list: 1	LP	Manage bookings
15:00	FRIDAY 12.06.2020	ABS ⌂ Platinium Aleksandry / Klub	⏰ Your are 1 on waiting list	YOU	Manage bookings

ABS ⊗

08:00

👥 Available slots 0 / 0   🕐 30 minutes

LP   Lavinia Parrish   [Waiting list]

OK   Olivia Kirby   ⏰ Position on waiting list: 1
[Cancel waiting list]

ABS

08:00

Available slots 0 / 0   30 minutes

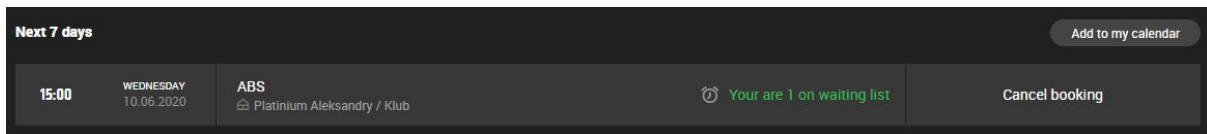LP   Lavinia Parrish   Position on waiting list: 2   Cancel waiting list

OK   Olivia Kirby   Position on waiting list: 1   Cancel waiting list

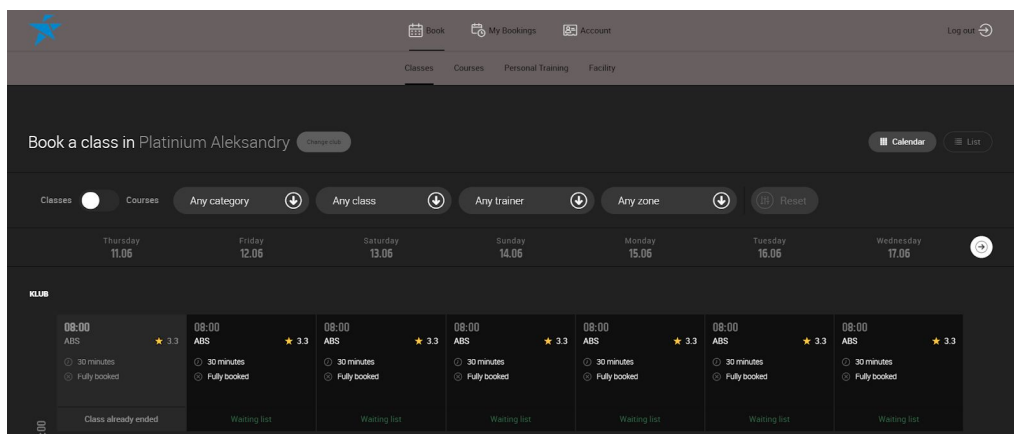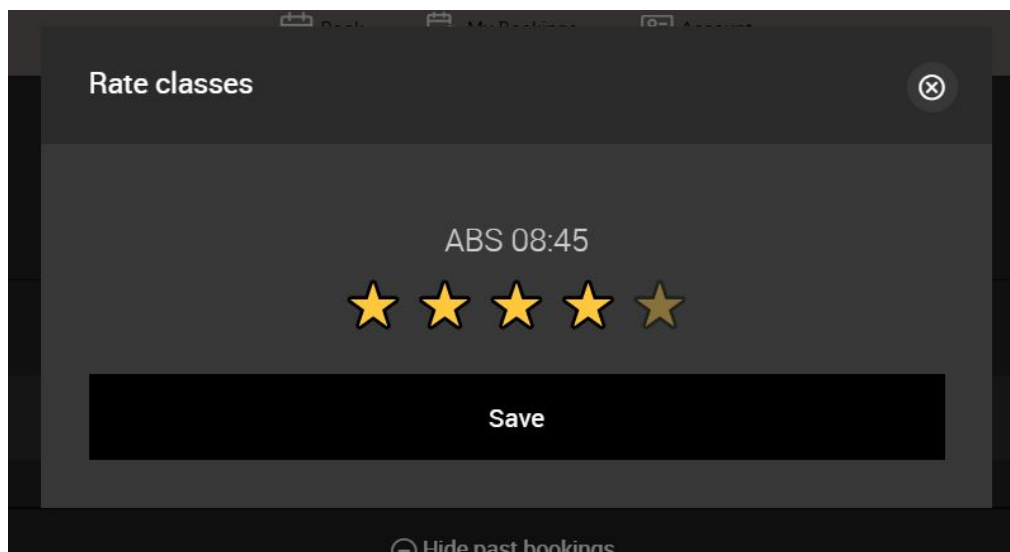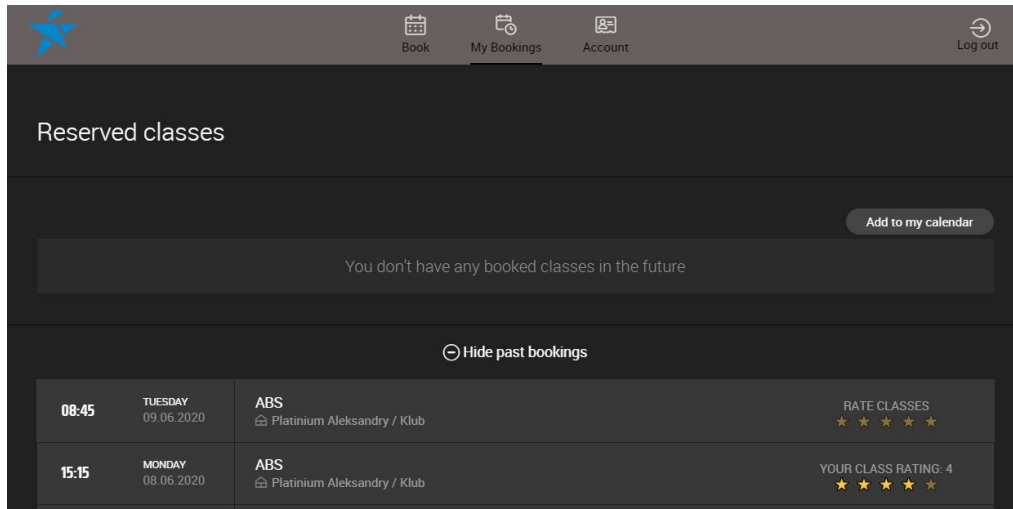| Next 7 days					Add to my calendar
15:00	WEDNESDAY 10.06.2020	ABS 🏠 Platinium Aleksandry / Klub		Your are 1 on waiting list	Cancel booking
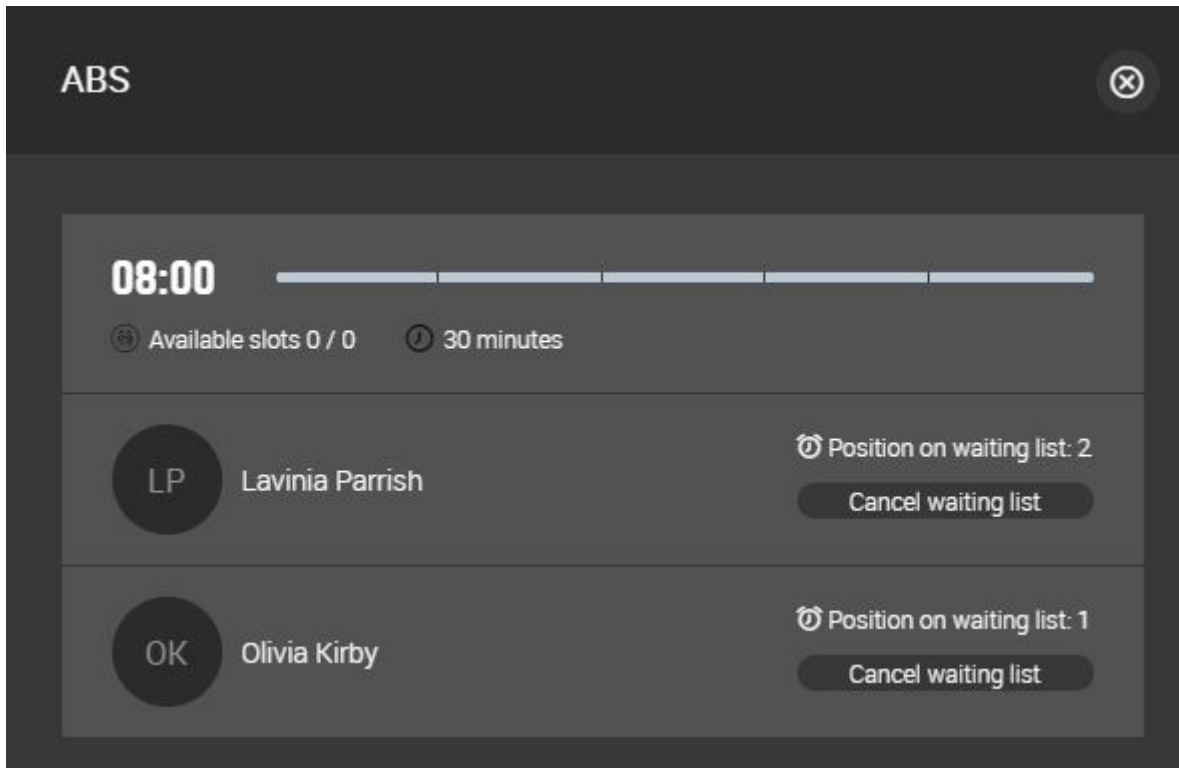
Class rating

Client Portal now allows users to rate their classes using a star rating system. Members can do so using the My bookings view. The collective ratings will now be visible to all viewers on the timetable view.

Deposits

Client Portal can now accept a deposit fee during registration. Some clubs require members to give a deposit at sign-up to cover the last month of fees in the case of contract termination. Client Portal can now include the Deposit value from Payment Plan into payment summary and in charges for members.

Automation Center

Ability to send emails to legal guardian

Legal Guardians of underage members now have the option to be recipients of Automation Center event: "User account has been accepted", which is used to send PDF versions of a membership agreement.

Prepaid notification

Top-up or spending operations on members' prepaid account can now trigger an automated email or SMS to members. Trigger name: "User prepaid balance has changed"

Tag member when account is created

Tag operations have been extended by the trigger "User account has been accepted". This will allow the club to add automatic tags to new members based on defined conditions in Automation Center. You can mark all newcomers with a tag that will be visible in POS and in Perfect Gym Manager.

Reports

All members report - include guests

There is now a possibility to include guests in All members report by clicking on checkbox in report filters.

Card registration report

There is a new report in which you can track credit/debit card registration status and error messages that appear in case of failure.

Legal/Regional Adjustments

Direct Payment Online

We have extended integration with DPO in African countries by recurring payment method.

Cloud Payments

In Russia, we have implemented a new payment provider that can be used for online and recurring payments.

EzyPay - payment gateway and retry functionality

For the Australia and South East Asia region, we have extended our integration with EzyPay provider. Now, our integration provides for the payment gateway to capture online payments by implementing native retry mechanism of EzyPay, which can help clubs to collect overdue payments.

Integrations & API

Gympass

We've delivered an integration with Gympass's which provides a way to integrate our access system with Gympass's check-in and validation process.

API - new endpoints

We are constantly adding new endpoints to our API. In the previous weeks, we were able to extend our API with options to add and remove tags to members. Also, you can link Club members together, where one member is a Referrer who recommended the other member to join the club.